

BOIL WATER ADVISORY

Dear Water Customer:

In consultation with the Indiana Department of Environmental Management, it has been determined that the water customers should boil their drinking water. This precautionary measure is recommended because we are experiencing a drinking water problem within your service area.

It is recommended that all cooking and drinking water be brought to a complete boil for five (5) minutes before using. Please continue to boil all cooking and drinking water until we notify you that it is no longer necessary.

Until we resolve this drinking water problem, we are also asking that you conserve water and only use what is necessary for household and personal needs.

During the initial wind storm on Tuesday afternoon, a tree fell on Duke Energy power lines feeding the water plant. One pole was broke and some of the wires are down. As of Wednesday afternoon, they have not yet been able to restore power. We anticipate having to pump directly to the tower. Since we have no power at the plant, we are not able to filter or disinfect the water. All treatment will be bypassed until power is restored. The Boil Water Advisory will remain in effect until further notice, until good bacteriological samples are collected. This will probably be late next week at the best.

We appreciate your cooperation during this time and will update you as necessary until the drinking water problem has been solved. If you have any questions concerning the drinking water problem, please contact your water department at 765-679-5496.

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Paul H. Sembach
Glenwood Water Works

08/12/2026

Date